Silja K., Didi D., Sue W., Sandra R., Kelle J, Kelly M Call to order 6:39pm

#### **Volunteers for June show**

We need more volunteers for the show.

It might be a short enough show that we don't have any afternoon tests.

## **Effective Internal Communication**

We had a conversation on expectations on how the board interact with each other. The following questions were used as prompts:

What do we need to feel respected in a zoom meeting?

- -chance to finish the point you are trying to make without being interrupted
- -be listened to when speaking
- -have people be actually listening instead of planning what they are going to say

What does support look like for each of us?

- -people responding to comments/questions even if its 'I don't understand'
- -hear and discuss new ideas that are brought forth
- -trust and respect that the person has the capability to do the task they have taken on
- -past experience taken into account when planning or talking about things/tasks

# What doe good communication look like?

- -same things as the last two questions on making sure people are heard
- -give the opportunity for everyone to contribute to the items for discussion
- -honesty of what we can and can't do (remembering this is volunteer work and we all have day iobs)
- -summarize what we said or heard (even though it will be repetition, it is better than assuming or misunderstanding)

How can we reframe conflict as an opportunity for growth?

- -summarize what we said or heard
- -patience, understanding, and a touch of kindness
- -view asking why and for more explanation or questioning opinions not a conflict but a chance for good discussion

# **Conflict Management**

There may be times when the conversations gets heated and we need to be able to deal with the situation. Sandra shared some videos last month with the board to help with conflict mitigation. These included:

- -No blaming, shaming;
- -Use "I" statements and not "you" statements
- -Ask for a time out if needed (either verbally or non-verbally)

### **Roberts Rules of Order**

There are a lot of them and they are complicated. Most of them we will not use unless we want to be really formal (there were not suggestions that we do). Roberts Rules of Order gives a good way to make a formal motion on something you feel strongly about. It is expected that there will be debate about it. Then vote on it.

## Year End Awards (YEAs)

The YEA started 5-7 years ago. The qualifications are now posted on the website so members can refer to it as necessary. It was designed so that record keeping and award the high point award was simple and non-stressful.

After some discussion, it was decided to look into splitting up the divisions and qualifications for 2023 high point awards.

Discussion on rewarding our volunteers, aka giving incentive to volunteer beyond qualifying for high point award, was a good idea. It would also help draw members to the year end meeting if they are not getting a high point award. The basic idea is that for each hour of volunteering, the member would get a "V-buck" to spend at the year end meeting on swag, etc. Kelly will write up documentation to get us started on re-vamping the year end awards.

Julie's proposal was tabled until next meeting.

## Fiduciary Responsibilities

After discussing the amount of money that Kathy paid for the Robert Dover symposium (she paid for her own rides, donated her facility and donated \$2,500), it was unanimously agreed to offer her back \$1,500.

How much do we want on reserve? We need to think about how much we want to have on hand. This will be brought back up at the next meeting.

Working capital definition was given examples instead of hard definition; the example was the upcoming sho, where we have to cover the cost of the show but we don't have the riders to cover the costs. On going commitment examples were given as judges, facilities, insurance, website, ribbons, awards, etc.

Kellee is going to try to set a spreadsheet we can start looking at to meet a 5% of revenue set as reserves to talk about in the July meeting.

### RMDS Show in 2023

Do we want to put one on?

Our events this year have not filled with volunteers and riders. Will we be able to fill it if we can't fill our schooling show?

In the past, RMDS shows were put on by the chapters. Everyone came together to put on the championships. Other than that, nothing was really happening. This year was difficult to find slots for our shows because there was so many other things going on. This may be why we are having difficulty filling our show with participants and volunteers.

Kellee made a motion to table the RMDS show discussion until after our June shows. Silja seconds it. Passed unanimously.

#### **Next Meeting**

We will go back to the first Wednesday of the month. Next meeting: July 6th

Adjourned: 8:12pm